

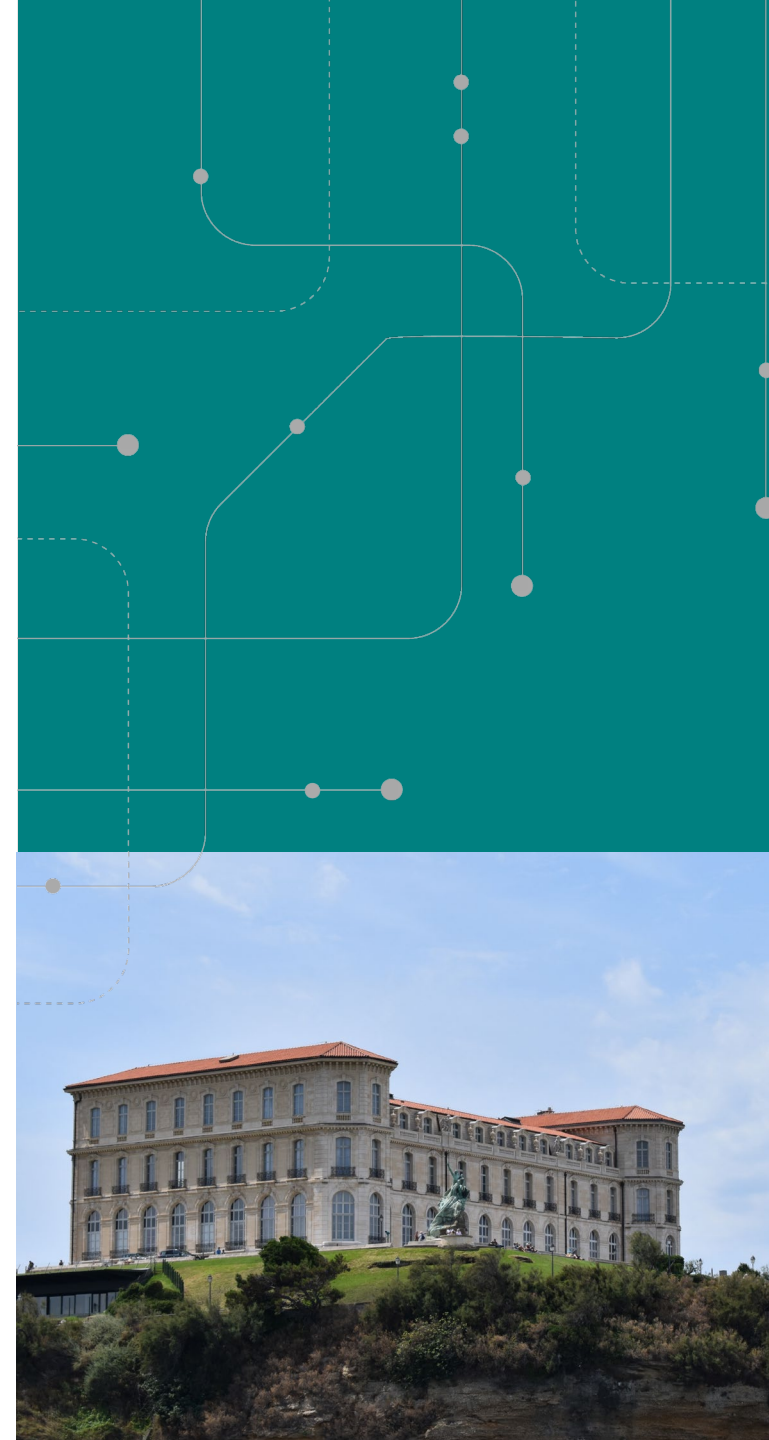
4th International Colloquium SPX Shared Patient Experience

Marseille, 10-11-12 October 2023

Would you like to take part in this event as a start-up?



SHARED
PATIENT EXPERIENCE



| The value provided by SPX

PRAGMATISM

- SPX grows from knowledge coming from its members who are actors in the field.
- SPX builds and tests the tools within the association's partner organizations.

PATIENT PERSPECTIVE

- SPX meets patients, exchanges with them, collaborates with them, co-constructs with them.
- SPX ensures that each project takes into account the criteria of the professionals, as well as the needs and desires of the patients, according to their own history, experienced by them.

INTERNATIONAL PERSPECTIVE

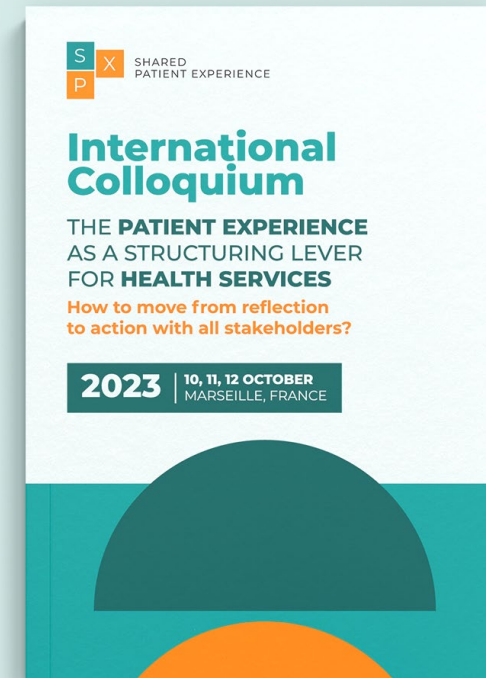
- SPX has members from different European countries.
- SPX is an active member of the Global Council, led by the Beryl Institute.

SPECIALIZATION

- SPX pursues a single goal of sharing knowledge relating to the patient experience.
- It is the guarantee of an expertise that concentrates all its forces in a single subject: the patient experience.

| 4th edition - SPX International Colloquium

PHARO PALACE in Marseille | October 10-12 , 2023



Colloquium's Structure

This 2023 edition takes place in Marseille for 3 days:
1 day of workshops and 2 days of conferences.

The two days of conferences (11 and 12 October)
are structured around 4 plenary sessions,
12 presentation sessions and posters.

The pre-conference day (October 10) brings together
5 workshops/courses on patient experience in practice.

Specific spaces are dedicated to patient experience start-ups
and organizations, as well as institutions and companies.

This event will appeal to all healthcare professionals,
whatever their discipline or organisational model.
The topics covered will be of interest to all agents
working to enhance the value perceived by patients.



[DISCOVER THE PROGRAM](#)

Colloquium's Topics

PLENARIES

- The implementation of the patient experience: paradigm shift.
- The patient experience in digital care and the context of efficiency.
- Patient experience, innovation and value.
- Shared clinical decisions, beyond simple consent.

COMMUNICATIONS

- The design of support processes in the delivery of services.
- The design of the services.
- Shared clinical decisions: professions, responsibility, commitment.
- The definition of the criteria to be used in the measurement of PX results.
- The development of physical spaces and the environment.
- Technology adoption.
- Participation and decision-making in the governance of the institution.
- Implementation of patient experience and change management.
- The design of organizational processes.



They support the event...

FRANCE

ANAP, Agence Nationale pour l'Amélioration de la Performance
FHF PACA, Fédération Hospitalière de France – Provence-Alpes-Côte d'Azur
IFEP, Institut Français de l'Expérience Patient
UNICANCER
UFPP, Union Francophone Patients Partenaires
RESAH, Réseau des Acheteurs Hospitaliers
KEDGE Business School
PASQUAL PACA

BELGIUM

ABDH-BVZD Belgian Association of Hospital Directors
patientempowerment.be

SWISS

FHV, Fédération des Hôpitaux Vaudois
Unisanté

SPAIN

SCGS, Societat Catalana de Gestió Sanitària
Observatori de l'experiència de patient - Hospital Clínic de Barcelona
Agència de Qualitat i Avaluació Sanitàries de Catalunya (AQuAS)

THANK YOU to
all our partners
who are helping
us to reach
audiences
across Europe.

A space dedicated to Startups

The €2,000 pack includes:

- 3 full registrations for the two days
- A specific space with stand
- 10' presentation of your product and its added value PX
- A unique animation aimed at connecting your startup with interested establishments

Contact: colloquium@spexperience.org

Over
300 participants
from various
countries
involved in PX

SHARING TO IMPROVE

A EUROPEAN ASSOCIATION, BY ITS MEMBERS & BY ITS AUDIENCE



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